

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 14, 2001

Guy Hicks, General Counsel
BellSouth Telecommunications, Inc.
333 Commerce St., Suite 2101
Nashville, Tennessee 37201-3300

RE: Docket # 01-00913

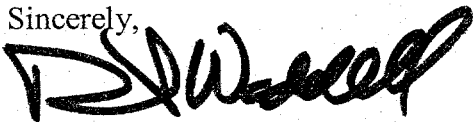
Dear Mr. Hicks:

To assist the Authority in its review of the Complaint of BellSouth Telecommunications, Inc. Regarding the Practices of Global Crossing Telecommunications, Inc. in the Reporting of Percent Interstate Usage for Compensation for Jurisdictional Access Services, BellSouth is requested to provide the following information:

Section 2.3.14B of the BellSouth Tennessee Access Tariff provides procedures for resolving billing disputes involving the projected interstate usage percent provided by the customer. Did BellSouth follow these procedures? If not, why not?

Please provide this information by November 21, 2001. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,



David Waddell, Executive Secretary

Cc: Docket File
Henry Walker